

## **Terms & Conditions for Truc-king:**

**Effective Date: 26/07/2023**

Welcome to our platform! These Terms & Conditions govern your use of the Truc-king ("the App"), provided by Arabian Moments for Information Technology, a tech company registered under the laws of Saudi Arabia. By accessing or using the App, you agree to comply with these Terms & Conditions, so please read them carefully before proceeding.

### **1. User Eligibility:**

1.1 The App is available only to individuals who are at least 18 years old and capable of forming legally binding contracts.

1.2 Truck drivers must possess a valid commercial driver's license (CDL) and meet all necessary legal requirements to operate commercial vehicles in their respective jurisdictions.

### **2. Truck Registration and Verification:**

2.1 Truck owners must register their vehicles on the platform and provide accurate and up-to-date information during the verification process.

2.2 The platform reserves the right to request additional documents or information to verify the authenticity of the truck and its owner.

### **3. Booking and Payments:**

3.1 Customers can book truck services through the App, specifying the required details like pick-up location, destination, and type of truck.

3.2 The platform will calculate the estimated fare based on the provided details, and the customer must confirm the booking to initiate the service.

3.3 Payments can be made through various methods offered by the platform, and customers will be charged according to the actual distance traveled including a service charge fee and additional services requested.

### **4. Cancellation and Refunds:**

4.1 Customers will be liable to a penalty for canceling their booking without prior communication provided there are valid reasons before the scheduled pick-up time.

4.2 In the event of cancellation after the truck has been dispatched or the service has commenced, the customer may be subject to a cancellation fee.

4.3 Refunds will be issued to customers if the service is canceled due to unforeseen circumstances or any fault on the platform's part.

### **5. Safety and Insurance:**

5.1 Truck drivers must ensure that their vehicles are well-maintained, meet all safety regulations, and have adequate insurance coverage.

5.2 Customers are responsible for securing their cargo properly, and the platform is not liable for any damages or losses caused due to improper handling or packaging.

#### **6. Conduct and Prohibited Activities:**

6.1 Users must not engage in any illegal, fraudulent, or harmful activities while using the App.

6.2 Users must not discriminate, harass, or engage in any behavior that may harm the reputation of the platform or its users.

6.3 Users are prohibited from attempting to reverse-engineer, modify, or misuse the App's software or functionalities.

#### **7. Liability and Indemnity:**

7.1 The platform is not responsible for any damages, injuries, or losses incurred during the provision of trucking services.

7.2 Users agree to indemnify and hold the platform harmless from any claims, expenses, or damages arising from their use of the App.

#### **8. Privacy and Data Usage:**

8.1 The platform will collect and use personal information in accordance with its Privacy Policy, available on the App.

8.2 Users agree to the collection and processing of their data as described in the Privacy Policy.

#### **9. Modification and Termination:**

9.1 The platform may modify these Terms & Conditions at any time, and such changes will be effective upon posting on the App.

9.2 The platform reserves the right to terminate access to the App for users who violate these Terms & Conditions or engage in suspicious activities.

#### **10. Governing Law and Dispute Resolution:**

10.1 These Terms & Conditions shall be governed by the laws of [Country], and any disputes shall be resolved through arbitration in accordance with the rules of [Arbitration Organization].

#### **11. Entire Agreement:**

11.1 These Terms & Conditions constitute the entire agreement between the parties and supersede any prior understandings or agreements.

By using the App, you acknowledge that you have read, understood, and agree to be bound by these Terms & Conditions. If you do not agree to these terms, please do not use the App.

## **12. Contact Us**

If you have any questions, concerns, or requests regarding the Terms & Conditions or your data, please contact us at [hello@lahdatech.com](mailto:hello@lahdatech.com)

These Terms & Conditions apply to all users of the Truc-king App. By using our services, you acknowledge that you have read and understood the Terms & Conditions.